



University of the  
Highlands and Islands  
Oilthigh na Gàidhealtachd  
agus nan Eilean

## Quality Challenges session

New Ways Conference

30 September 2020

Rhiannon Tinsley

Academic Registrar

# Scottish Quality Enhancement Framework

---

The national Quality Enhancement Framework consists of five interrelated elements:

1. Enhancement-led institutional review (ELIR), conducted by QAA Scotland
2. Institution-led quality review, in line with Scottish Funding Council guidance and the UK Quality Code
3. Student engagement
4. A national programme of Enhancement Themes
5. Public information



# UHI quality framework (1)

---

## **Quality assurance structures**

- Faculties and 'subject networks'
- Quality Assurance and Enhancement Committee (QAEC)
- Academic standards and quality regulations; policies and procedures
- Boards of Examiners

## **Quality assurance processes**

- Rigorous approval process for new programmes
- External expertise – curriculum design and assessment
- Annual monitoring, action planning and oversight of strategic issues emerging from reports
- Periodic review – subject areas and student services
- Monitoring Key Performance Indicators (KPIs)



# UHI quality framework (2)

---

## **Quality enhancement**

- Learning Teaching and Enhancement Strategy
- Learning & Teaching Academy and Educational Development Unit
- QAEC enhancement priority areas
- Employer and external stakeholder engagement
- Practitioner groups
- Student engagement and feedback

## **Areas under development**

- Use of data – reporting dashboards, learning analytics
- Evidence-informed dialogues and action planning
- Curriculum portfolio review



# Challenges and risks

---

- Rapidly changing external context!
- Staff engagement - variable
- Duplication of effort
- Developing and maintaining trust
- Compliance
- Local context vs partnership factors



# Any questions?

---

